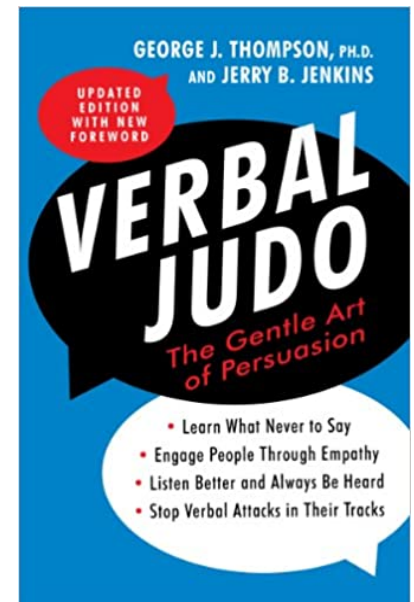


# Verbal Judo Book Summary (PDF) by George J. Thompson and Jerry B. Jenkins

Ready to learn the most important takeaways from Verbal Judo in less than two minutes? Keep reading!



## Why This Book Matters:

Verbal Judo helps readers learn how to communicate better through the eyes of a law enforcement official.

## The Big Takeaways:

### 1. Anyone can learn the art of communication.

1. If Police officers often find themselves in positions where communication is the key to deescalating a dangerous situation, making their interactions the perfect place to learn just how to communicate.

### 2. Don't put yourself in a position of power, making commands for someone.

1. Never patronize or speak down to anyone when communicating.

**3. Try to empathize with the other person.**

1. Put yourself in the other person's shoes to better understand their side of the argument.

**4. Knowing your faults allows you to better communicate with others.**

1. To become a master at communication, you must know where your own communication skills lack and work on building them up.

**5. Your tone says just as much as your words.**

1. How you say something determines how the other party will receive your message.

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